

PartnerWeb 2.0

Ideal for all business establishments which pay their AHV contributions to the GastroSocial Compensation Fund

This free online service lets you send messages over the Internet to the compensation fund in encrypted form – whenever you like. You will also get a faster response and always have your electronic dossier available. **You can register as well as use PartnerWeb free of charge!**

Note: If you use the salary programme miruSocial or the mirusConnect interfaces, PartnerWeb is no longer available to you.

What can the programme do to date?

- Notify entries and departures of employees to the GastroSocial compensation fund. When employees are registered, insurance certificates are generated automatically.
- Order AHV/IV insurance certificates (AHV card) or duplicates
- Show and print list of registered employees by reference date
- Manual entry of salary for each employee (incl. subsequent changes)
- Encrypted transmission of data
- Electronic notification of salary data to the compensation fund (not possible for seasonal establishments and/or if AHV contributions are effectively settled monthly)
- Contact form for general support
- Notifications/Queries under the headings Employees, Family allowances, Salary notification, Income compensation regulations, Accounting and Other transactions.

What is new?

- Dossier list with the headings Employees, Family allowances, Salary notification, Income compensation regulations, Accounting and Other transactions (the documents prepared by GastroSocial for these headings are provided in the dossier for PartnerWeb users).
- Electronic post box
- Register for family and birth allowances
- Search/Change recipient data for family and birth allowances
- Call up future departures/terminations for family allowances
- Management of confirmations of education for family allowances
- Request to change instalment contribution
- Application for maternity allowance

Conditions for use of PartnerWeb

- Affiliation with GastroSocial Compensation Fund
- PC or Mac with an Internet connection and Microsoft Internet Explorer from version 6.0, Firefox from version 2.0 or Safari from version 2.0
- Acrobat Reader to open the documents (we recommend at least version 7.0)
- Screen resolution of 1024 × 768 pixels for the best results
- swissdec-certified salary accounting (additional costs of provider of salary programme are possible)

Registration/Upgrade to PartnerWeb 2.0

You can register for PartnerWeb 2.0 at gastrosocial.ch/online. You will then receive a welcome E-Mail with which you can request your temporary password. It will also contain the information link and details on how to reach PartnerWeb support. You will also be sent an SMS as additional confirmation.

If you are already a user of PartnerWeb, you can order the upgrade free of charge at gastrosocial.ch/online. Confirmation of the upgrade to PartnerWeb 2.0 will be sent by SMS.

Our specialists are available to help you by telephone or in person in three languages (German, French and Italian).

Security

PartnerWeb 2.0 applies a multi-stage login procedure with a personal password and SMS code. Data are sent in encrypted form.

Support

PartnerWeb 2.0 offers you direct customer support under «Info» or you can call our Support with any questions (T 062 837 71 96).

Our support hours:

Monday – Friday	08.00 – 11.45	13.30 – 17.00
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This information sheet provides an overview of the applicable provisions. Individual cases are assessed exclusively in accordance with the provisions of the law.